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P. KRISNAN PALANISAMY MMIM, MIM-CPT

Dip. In Accounting and Finance (ACCA)

Dip. In Education (UM, Malaysia)

BSc (UM, Malaysia)

Masters in Business Administration (Uni. of Bath, UK)

P. Krisnan is a Malaysian Institute of Management Certified Professional Trainer (MIM – CPT). He brings with him 19 years of working experience in the areas of Education, Manufacturing, Sales & Service, Training and Consultancy. In addition to conducting numerous training courses for various organisations, he has also helped clients to identify their training needs, conduct organisational climatic surveys for management, lead customer survey & indexing initiatives and implemented process improvement initiatives. He has personally trained participants from all walks of life and has helped them realise their potential and capabilities. His training assignments have taken him throughout the region helping people from every industry. Having held various management positions and been hands on in the operations of the companies he had worked in, he brings along rich practical experience with him. He was instrumental in leading various training, service, quality and process improvement initiatives in the organisations he has served.

In summary, Krisnan's expertise is in the fields of:

- Management & Leadership Development
- Sales and Service excellence
- Quality & Productivity Improvement
- Cost and Profit management
- Strategic and process management

Krisnan's academic credentials are:

1. Masters in Business Administration (MBA) from University of Bath, United Kingdom
2. Bachelor of Science (B.Sc) degree in Physics and Mathematics from University Malaya, Malaysia
3. Diploma in Education (Dip.Ed) from University Malaya, Malaysia
4. Diploma in Accounting and Finance (Dip.AF)(ACCA, United Kingdom)
5. Certificate in Personnel Management (CIPM) from Malaysian Institute of Personnel Management, Malaysia.

Krisnan's vast experience and strong education background enables him to deliver complex ideas in a simple yet powerful and practical manner, thus enabling the audience to transfer the knowledge acquired back into their workplace with ease.

Krisnan is a highly charismatic and self-motivated consultant who knows the demand of the workforce in today's era of globalisation. He will enhance your views and choices, share tools and techniques that are guaranteed to increase your personal and professional skills that helps meet your business objectives.

Krisnan is a member of the Malaysian Institute of Management (MIM).

