



Malaysian Institute of Management

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P. KRISNAN PALANISAMY AMIM, MIM-CPT

Dip. In Accounting and Finance (ACCA)

Dip. In Education (Partial) (UM, Malaysia)

BSc (UM, Malaysia)

Masters in Business Administration (Uni. of Bath, UK)

P. Krisnan brings with him 25 years working experience in the areas of Education, Manufacturing, Sales & Service, Training and Consultancy. In addition to conducting numerous training courses for various organisations he has also helped clients to identify their training needs, conduct organisational climatic surveys for management, lead customer survey & indexing initiatives and implemented process improvement initiatives. He has trained participants from all walks of life and has helped them realise their potential and capabilities. Having held various management positions and been hands on in the operations of the companies he had worked in, he brings along rich practical experience with him. He was instrumental in leading various training, service, quality and process improvement initiatives in the organisations he has served.

In summary, Krisnan's expertise is in the fields of:

- Management & Leadership Development
- Sales and Service excellence
- Quality & Productivity Improvement
- Cost and Profit management
- Strategic and Process management

Krisnan's academic credentials are:

- Masters in Business Administration (MBA) from University of Bath, United Kingdom
- Bachelor of Science (BSc) degree in Physics and Mathematics from University Malaya, Malaysia
- Diploma in Accounting and Finance (DipAF)(ACCA, United Kingdom)
- Diploma in Education (DipEd)(Partial) in University Malaya, Malaysia
- Certificate in Personnel Management (CIPM) from Malaysian Institute of Personnel Management, Malaysia.

P. Krisnan's vast experience and strong education background enables him to deliver complex ideas in a simple yet powerful and practical manner, thus enabling the audience to transfer the knowledge acquired back into their workplace with ease.

Krisnan is a member of the Malaysian Institute of Management (MIM).

